

DATA FEED ACTIVATION

Setting up Jackson[®] for the Black Diamond data feed is simple. A few steps are required to initiate the data transmission.

To enable your feed, follow these steps.

Complete Your Black Diamond / ACD Addendum:

Before you get started, make sure you have completed your Black Diamond/ACD Authorization form. If not, please contact your Black Diamond Client Advocate by submitting a service case through the support beacon located in the upper right-hand corner of the Black Diamond platform.

Turn on the Data Feed on Jackson.com:

1. Log on to jackson.com, and ensure that your contracts appear in your user profile.
2. On the top navigation, click **Contracts**, and then click **Integrations**.
3. Locate the Black Diamond card.
4. Enter your Black Diamond Firm ID.
5. Confirm your Black Diamond Firm ID by entering it again.
6. Flip the toggle switch from **Inactive** to **Active**. This will launch the Terms of Agreement for you to accept or decline.
7. Click **I Agree** to accept the Terms of Agreement or **Disagree** to cancel the request. By clicking **I Agree**, you are acknowledging that you are authorized to request that your client data be sent to Black Diamond.
8. Once the data feed is requested and the integration shows **Active**, you should start receiving contract values within three to five business days.

TROUBLESHOOTING

If you encounter any issues, please submit a case to your Black Diamond Client Advocate through the support beacon.

1. Log on to [Jackson.com](https://jackson.com) and ensure that your contracts appear in your user profile.
2. On the top navigation bar, click **Contracts** then **Integrations**.

3. Locate the Black Diamond card.

Direct Integration

 | **Black Diamond**
WEALTH PLATFORM

[↓ Black Diamond - Integration Instructions](#)

Firm ID Enter a valid Firm ID

Confirm Firm ID Enter a valid Firm ID

Inactive Active

4. Enter your Black Diamond Firm ID.

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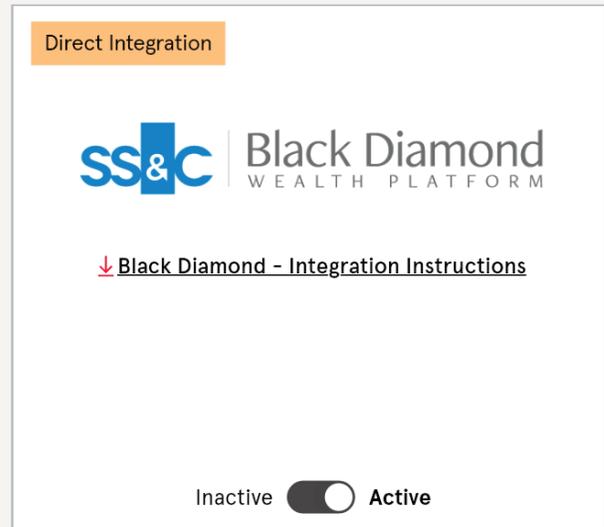
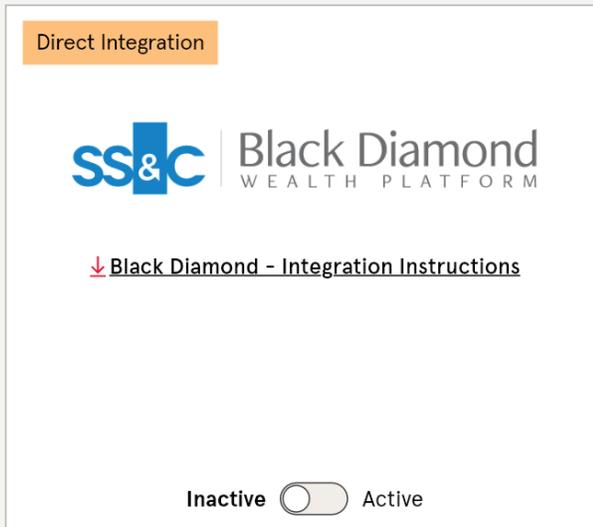
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